WORLDPAC PROFESSIONAL AUTOMOTIVE COMMUNITY 36 MONTH / 36,000 MILE NATIONWIDE REPAIR LIMITED WARRANTY

WHO MAKES THIS REPAIR LIMITED WARRANTY ("WARRANTY"): This repair limited warranty is extended only to you, the original purchaser, and not to anyone who may purchase your vehicle from you during the term of the Warranty. This Warranty is made by the Independent Service Facility ("Facility") who is so named on the original repair invoice and performed the service/repairs on your vehicle. This Warranty and the original repair invoice form the entire repair limited warranty. This Warranty may be honored by any Facility participating in this program, or other authorized facility anywhere in the United States and Canada. This Warranty is not a warranty of Sonsio Administrative Services, LLC, Worldpac, LLC, either company's affiliates, subsidiaries or any of their employees, or member companies. In addition, Sonsio Administrative Services, LLC serves as the administrator ("Administrator") only.

WHAT IS COVERED BY THE WARRANTY: This Warranty covers the following types of repairs and services:

A. Air conditioning, heating, and climate control systems
B. Advanced Driver Assistance System(s) (ADAS) services and repair.
C. ADAS calibration.
D. Brake system(s)
E. Clutches (clutch component or assembly repair and replacement)
F. Electrical system(s)
G. Emission control system(s)
H. Engine cooling system(s)
I. Electronic engine management system and other on-board computer systems (engine, body, brake, and suspension computers), cruise control systems
J. Engine performance or drivability services and repair
K. Exhaust system(s)
L. Fuel system(s)
M. Ignition system(s)
N. Starting and charging systems
O. Steering/suspension systems, wheel bearings, CV joints, half-shafts, and driveshafts

The Independent Repair Facility warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for 36 months or 36,000 miles (60,000 kilometers), whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair invoice ("Warranty Period"). This Warranty is conditioned on the vehicle being subjected only to normal use and receiving reasonable and necessary maintenance during the Warranty Period. **Warranty repair costs shall in no case exceed the costs of the original repair or service.** If there is a defect in either materials or workmanship within the Warranty Period, the Facility has the option to either perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund to you the entire charge for the warranted repairs, minus any previous refunds or credits.

WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE: You must keep a copy of the original repair invoice and present it when seeking service under this Warranty. If Warranty work is performed, you must temporarily surrender possession of the original repair invoice, or a legible copy of the same. **If you are less than 25 miles away from the original service Facility, you must return your vehicle to that Facility and present your copy of the original repair invoice to the Facility. Unless the warranty administrator authorizes work to be performed by a different repair facility**

If you are more than 25 miles from the original service Facility and you are unable to reasonably return your vehicle to the that Facility, then prior to any Warranty repair work being performed, you must call the Warranty Administrator, at 1-866-541-9805, from 8:00 a.m. to 8:00 p.m. Monday through Friday (EST), excluding U.S. holidays. The Warranty Administrator will direct you to the nearest participating Facility location. If there are no participating Facility locations in your area, you may take your vehicle to a non-participating service facility in your area. If the non-participating service facility will not accept payment from the Warranty Administrator, you must pay for the Warranty service and submit your original repair invoice and subsequent Warranty repair invoice to the Warranty Administrator for reimbursement. In all cases, these original document(s) will be returned to you as soon as practicable.

TRIP INTERRUPTION REIMBURSEMENT: If your vacation or personal trip is interrupted because of the failure of a covered repair during the Warranty Period and you are more than 100 miles (160 kilometers) from home, you may qualify for reimbursement for eligible meal and lodging expenses. If Warranty repairs required an overnight stay before your vehicle could be made ready for your use, you may request reimbursement of up to one (1) claim per 12 months not to exceed a total of $250.00 for eligible meal and lodging expenses. Contact the Administrator to submit a claim.

WHAT IS NOT COVERED BY THIS WARRANTY: You must pay for any non-warranty service you order to be performed at the same time as the Warranty service. This Warranty will not apply to your the covered repair or part if it has been damaged by abnormal use, misuse, neglect, accident, alteration, or "tampering with" that contributes to a failure of a covered repair or part. **This Warranty does not cover replacement or repairs due to normal wear and tear.** The Facility's employees and/or agents do not have authority to modify the terms of this Warranty nor to make any promises in addition to those contained in this Warranty. THIS WARRANTY DOES NOT IN ANY WAY INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES (additional expenses which you may incur as the result of faulty repair or service). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty gives you specific rights, and you may also have other rights, which vary from state to state.

AUTOMOTIVE REPAIRS EXCLUDED FROM WARRANTY: This Warranty does not cover repair(s) or replacement(s) except as listed in the section, "What is Covered by this Warranty," even though the Facility may offer other services. Specifically excluded are any repairs involving the removal and/or replacement of the engine, and other such repairs as listed below.

I. REMOVAL, REPAIR OR REPLACEMENT OF INTERNALLY LUBRICATED PARTS including, but not limited to, turbochargers; supercharger; timing chain(s); cylinder head gaskets; camshafts; crankshafts; internal fuel injectors; automatic transmission; manual transmission; transaxles; drive axle/differential assembly including Ring gear, pinion shaft, pinion seal, related gears, and associated bearings; etc.

II. ANY DRIVE MOTORS (wheel motors, high voltage converter motors, etc.)

III. AUTO BODY, PAINT, MOLDING REPAIR
   A. Any repair or materials related to auto body repair work
   B. Glass related repairs

IV. REPAIRS PERFORMED ON COMMERCIAL VEHICLES with a load carrying capacity greater than 1 ton

V. TIRES, BATTERIES

VI. USED OR SALVAGED PARTS

VII. PREVENTIVE MAINTENANCE SERVICES (excluding belt and hose replacement)
   A. Oil changes, fluid changes, and flushes, wiper blades, filters

VIII. CUSTOMER SUPPLIED PARTS

NATIONWIDE WARRANTY ADMINISTRATOR
P.O. BOX 17659, GOLDEN, CO 80402-6027
1-866-541-9805

Copyright ® 2025 Sonsio, LLC. All rights reserved.